

Scope of work:

1 Opportunity

CASE WORKER

Reports to: Mental Health and Social Outreach Director / Executive Director

The Case Worker assists with the delivery of tailored case management services to at-risk persons.

The Case Worker would also assist with the assessment and reporting on the needs of persons in at-risk states. The Case Worker will be working with a variety of affected persons, including issues of homelessness, victims of abuse, domestic violence, people suffering from physical or mental illness, or community members dealing with financial hardship.

Why You'll Enjoy This Role


The Case Worker is an important part of our advocacy. Our Case Worker helps people in difficult situations achieve their goals for a better life by evoking motivation to change. The role of Case Worker is one that involves a great deal of empathy and will be responsible for the coordination of care services, high levels of problem-solving skills and engagement with government agencies and the community.

Key Responsibilities & Duties

- Develops and maintains a Case Management system, including case history reports;
- Receives the intake referral information and prepares case reports paperwork;
- Interviewing clients to assess their situational needs;
- Obtains all pertinent medical history from the client;
- Provides recommendations/referrals in collaboration with other key personnel;
- Serving as a liaison between the client and social, financial, health and legal services;
- Provides supportive casework designed to restore persons to an acceptable level of social adjustment. This includes assisting persons to understand, accept and follow medical recommendations;
- Ensuring that case reports are kept up to date by filing and maintaining case history reports;
- Planning regular follow-ups to assess progress and additional needs;
- Reviewing and modifying plans as circumstances change for the individual;
- Perform tasks that may be assigned from time to time by the Board of Directors;

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The Silver Lining Foundation (SLF) is a youth-led organisation that addresses bullying and violence within the framework of sexuality diversity. Through the Pillars of Support, Education and Advocacy, we have streamlined different initiatives to meet the needs of LGBTQ youth in Trinidad and Tobago and across the Caribbean. Our team has worked with individuals, organisations and donors across the globe to conduct pioneering research on bullying and violence in secondary schools, psychosocial peer support groups for LGBTQ youth and their families, mental health interventions and social outreach programmes for students and training programmes for school teachers and administrators where we've helped thousands of young people across the country.

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Qualifications & Experience

- A Bachelor of Science degree in Social Work, Psychology or related field.
- Experience working with clients that are affected by issues including neglect, child abuse, domestic violence, mental health and parental substance abuse.
- While volunteerism is open to all – including non-graduates – proven track record in social outreach is desired and will be considered.

Desired Knowledge, Skills & Abilities

- Must be empathetic but also be able to set boundaries;
- Must practice active listening to ask pertinent questions;
- Strong communication and persuasion skills;
- Ability to compromise, negotiate and work well with others;
- Working knowledge of LGBTQ+ issues, gender issues and the education sector;
- Excellent communication skills;
- Working knowledge of public policies with respect to Social Work;
- Must be socially perceptive to work with individuals who have difficulty expressing their needs;


Equal Opportunity

The Silver Lining Foundation (SLF) is an equal opportunity organisation and prohibits discrimination and harassment of any kind: SLF is committed to the principle of equal employment opportunity for all employees, volunteers and applicants and to providing everyone with a work environment free of discrimination and harassment.

All decisions at SLF are based on organisational needs, job requirements and individual qualifications, without regard to race, colour, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in Trinidad and Tobago. SLF will not tolerate discrimination or harassment based on any of these characteristics.

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The submission deadline is **Sunday, Jan 31st 2021** at 11:00 pm (GMT -4).

Apply online: <https://silverliningtt.com/volunteer>.

[Apply Online](https://silverliningtt.com/volunteer)

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